



Jubilee Allianz Emergency Assist

The Problem



Response Time

The most important step in any emergency is to **notify emergency response personnel** as quickly as possible. Accessing support in a trauma event within an hour has been proven to significantly reduce mortality rates. This is referred to as the "Golden Hour"

**average ambulance response time*



Navigation

Response crews often face environmental issues navigating to the scene of an emergency. This is due to the lack of a national addressing system, or simply because the recipient does not always know their exact physical location in an emergency.

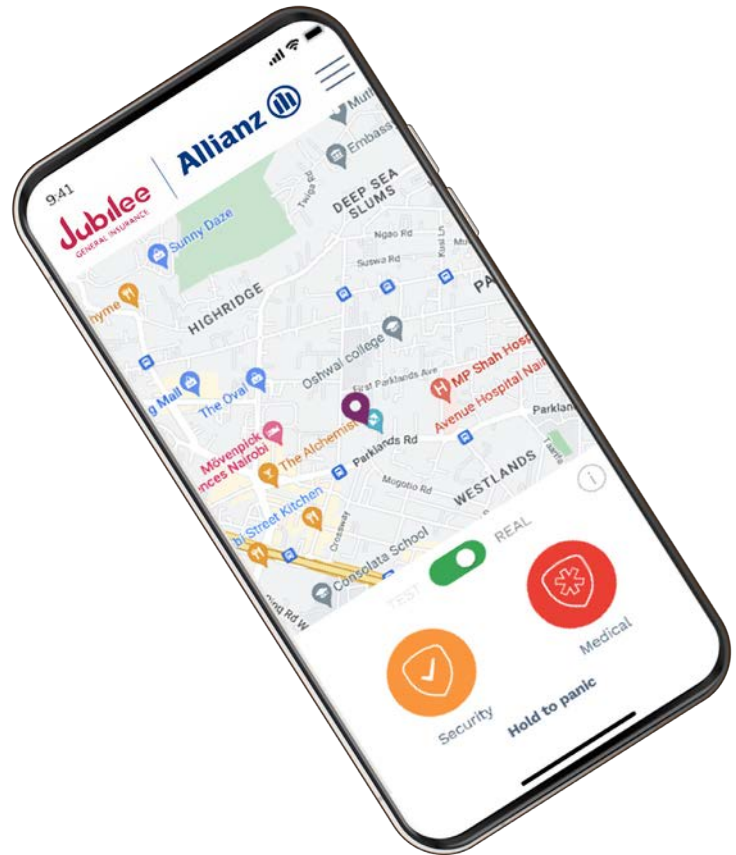


Cost

Many Kenyans cannot afford to access response services. The average cost of an ambulance response is KES 9,000, while fixed location security response costs at an average of KES 11,000

The Solution

Jubilee Allianz General Insurance (K) Limited in partnership with Aura, has developed a cutting edge emergency response application that eliminates the need for human intervention to dispatch response vehicles in an emergency. Emergency events are auto-verified and auto-dispatched to the users exact GPS location.





We Secure Your Future

Behind You For What's Ahead

JAZ-Assist Benefits

JAZ-Assist is included on our WIBA, Home, Personal Accident, SME and Motor products to offer:



Efficiency

JAZK customers can now access the fastest mobile emergency services.



Machine-to-machine dispatch

No human intervention needed to navigate response units to a users' exact GPS location.



Transparency

Users can track response unit's route, arrival time, and registration details.



Nationwide response network

Partnered with top nationwide security, EMS, and road rescue providers.



Exclusive value addition

For Jubilee Allianz General Insurance (K) Limited customers.

For seamless onboarding, existing customers should visit www.jubilee-allianz.com/ke/emergency-assist.html. New customers are automatically onboarded during policy issuance.

JAZ-Assist On-Boarding Process

- Access coupon codes will be created by JAZK using the clients phone number as the unique identifier.
- The Emergency response service runs concurrently with the Policy period.
- If the Policy is not renewed, the Emergency response service is automatically deactivated and therefore not available.
- Existing customers will have to consent/sign-up for in compliance with data privacy requirements.
- New Customers will automatically onboarded as they are made aware at the quotation stage, prior to binding risk.



JAZ-Assist Features



Security

- Access to on demand vetted security responders.
- Service available in all major cities/towns countrywide.
- Armed back-up security availed upon our insured's requesting the control room for the same.



Ambulance

- Fully equipped ambulance response.
- Service available in all the cities and major cities/towns countrywide.
- EMT support available via control room as users wait for an ambulance to arrive.



Road Rescue

- Towing due to accident or mechanical issues.
- Service available in all the cities and major cities/towns countrywide.
- Fuel exhaustion and puncture repair assistance.
- Jump starting where battery is drained.



THE END